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| **NUMBER** | UC01 | |
| **USE CASE NAME:** | Customer Login | |
| **ACTOR(S):** | Customer | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 2: Customer input his/her email and password.  Step 3: Customer clicks the “LOGIN NOW” button | Step 1: The system displays the login page of D7 Auto Service Center.  Step 4: System displays the Home page. |
| **ALTERNATE FLOW** | 1. At Step 3: If the customer's username and password did not match. | System displays an error message. |
| **PRECONDITION** | 1. Customer must be on the web-app homepage. 2. Customer must click the login button. 3. Customer must input credentials. | |
| **POSTCONDITON** | 1. Confirmed Account created must reflect on system. 2. Account must now be accepted for login. | |
| **SPECIAL REQUIREMENTS** |  | |

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| **NUMBER** | UC02 | |
| **USE CASE NAME:** | Customer Registration | |
| **ACTOR(S):** | Customer | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 2: Customer upload his/ her profile picture.  Step 3: Customer input his/her personal information.  Step 4: Customer input the Captcha code.  Step 5: Customer checks the “agree to the Privacy & Policy”.  Step 6: Customer clicks the “Register Now” button. | Step 1: System display the Registration page.  Step 7: System will send a email for the verification. |
| **ALTERNATE FLOW** | 1. At step 2: If Customer did not upload a profile picture 2. At step 3: If the password is not having at least have 8 to 32 characters, 1 upper case, 1 lower case, 1 number, and 1 special character 3. At step 4: If customer did not input the right Captcha number 4. At step 5: If the customer did not check the Privacy & Policy | System display error message |
| **PRECONDITION** | 1. Customer must be on the web-app homepage 2. Customer must click the sign-up button 3. Customer must input credentials | |
| **POSTCONDITON** | 1. Confirmed Account created must reflect on system 2. Account must now be accepted for login | |
| **SPECIAL REQUIREMENTS** |  | |

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| **NUMBER** | UC03 | |
| **USE CASE NAME:** | Admin Login | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 2: Admin input his/her email and password.  Step 3: Admin clicks the “LOGIN NOW” button | Step 1: System display Admin Login Page.  Step 4: System display the D7 Admin Panel. |
| **ALTERNATE FLOW** | 1. At step 3: If the Admin username and password did not match. | System display error message |
| **PRECONDITION** | 1. Admin must be logged into account | |
| **POSTCONDITON** | 1. The admin username and password must match the stored admin credentials in the system database. | |
| **SPECIAL REQUIREMENTS** |  | |

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| **NUMBER** | UC04 | |
| **USE CASE NAME:** | Admin Delete Customer Account | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 2: Admin clicks the “Delete” button | Step 1: System display customer accounts.  Step 3: System deletes the customer account. |
| **ALTERNATE FLOW** |  |  |
| **PRECONDITION** | 1. Admin must be logged into account. 2. Customer must be in the list of customer accounts to be deleted. | |
| **POSTCONDITON** | 1. Customer account must not be included in the list. | |

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| **NUMBER** | UC05 | |
| **USE CASE NAME:** | Customer Update Personal Info | |
| **ACTOR(S):** | Customer | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 2: Customer change the credentials.  Step 3: Customer clicks the “Update Now” button. | Step 1: System display Update Profile page.  Step 4: System display “Your Profile” page. |
| **ALTERNATE FLOW** | 1. At step 2: If Customer did not upload a profile picture 2. At step 3: If the password is not having at least have 8 to 32 characters, 1 upper case, 1 lower case, 1 number, and 1 special character | System display error message |
| **PRECONDITION** | 1. Customer must be login the Web-app 2. Customer must be login the Web-app to update the profile | |
| **POSTCONDITON** | 1. Update must reflect in the customer profile | |

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| **NUMBER** | UC06 | |
| **USE CASE NAME:** | Customer Delete Account | |
| **ACTOR(S):** | Customer | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 2: Customer clicks “Delete” button.  Step 4: Customer clicks “Yes” | Step 1: System display “Your Profile” page.  Step 3: System shows a confirmation modal to delete the account. |
| **ALTERNATE FLOW** |  |  |
| **PRECONDITION** | 1. Customer must be login the Web-app | |
| **POSTCONDITON** | Customer account must not be included in the list. | |

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| **NUMBER** | UC07 | |
| **USE CASE NAME:** | Customer Book Online Reservation | |
| **ACTOR(S):** | Customer | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
|  | Step 1. Customer goes to the web application.    Step 3. Customer log-in.            Step 5. The customer clicks the button BOOK NOW!              Step 8. The customer selects a type of service.      Step 10. The customer selects a car model.      Step 12. The customer schedules a date for the reservation.        Step 14. The customer types in the captcha code displayed.      Step 15. The customer clicks on book now after filling out the form. | Step 2. System displays the D7 Auto Service Center Web App.      Step 4. System redirects the customer to the customer dashboard.        Step 6. The system redirects the user to the reservation page.    Step 7. The system displays the reservation form.        Step 9. The system displays a dropdown of choices.      Step 11. The system displays a dropdown of choices.        Step 13. The system displays a calendar and options for time.                Step 16. The system displays that the customer has booked successfully. |
| **ALTERNATE FLOW** | 1. At Step 3   If the customer inputs wrong credentials     1. At Step 8.   If the customer clicks on book now without choosing the type of service         1. At Step 10.   If customer clicks on book now without choosing a car model           1. At Step 12   If customer clicks on book now without choosing a date and time.         1. At Step 12   If customer selects a time before 8:00 am and after 4:00 pm | System displays an error.      System displays an alert to prompting the customer to select an item from the list.            System displays an alert to prompting the customer to select an item from the list.            System displays an alert to prompting the customer to select an item from the list.          System displays an error to the customer indicating that the user should select a time between 8:00 am to 4:00pm |
| **PRECONDITION** | Customer must be registered.    Customer must be logged in. | |
| **POSTCONDITON** | Customer was able to book a schedule online. | |
| **SPECIAL REQUIREMENT** | All the fields should have values. | |

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| **NUMBER** | UC08 | |
| **USE CASE NAME:** | Admin View Reservations List | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
|  | Step 1. Admin goes to admin portal.      Step 3. Admin inputs credentials to log-in.      Step 5. Admin hovers on Manage Reservations and clicks on View Pending          Step 7. Admin hovers on manage reservations and clicks on View Cancelled.      Step 9. Admin hovers on manage reservations and clicks on View Completed. | Step 2. System displays the admin portal log in page.      Step 4. System redirects admin to admin dashboard.          Step 6. System displays pending reservations list.          Step 8. Systems displays the cancelled reservations list.        Step 9. System displays the completed reservations list. |
| **ALTERNATE FLOW** | 1. At Step 3.   If admin inputs a wrong credential. | System will display an error message. |
| **PRECONDITION** | Admin must have an account.    Admin must be logged in.    User must be an admin. | |
| **POSTCONDITON** | Admin can successfully view the reservation lists. | |

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| **NUMBER** | UC09 | |
| **USE CASE NAME:** | Admin Update Reservations Status | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
|  | Step 1. Admin goes to admin portal.      Step 3. Admin inputs credentials to log-in.      Step 5. Admin hovers on Manage Reservations and clicks on View Pending        Step 7. Admin chooses a reservation.    Step 8. Admin select a status whether completed or cancelled.        Step 10. Admin clicks on the update button. | Step 2. System displays the admin portal log in page.      Step 4. System redirects admin to admin dashboard.        Step 6. System displays pending reservations list.                Step 9. System reflects the choice of the admin.        Step 11. Systems displays an alert that the reservation has been updated. |
| **ALTERNATE FLOW** | 1. At Step 3.   If admin inputs a wrong credential.       1. At Step 8.   If admin chooses cancelled.         1. At Step 8.   If admin chooses completed. | System will display an error message.        System transfers the reservation to the cancelled list.          System transfers the reservation to the completed list. |
| **PRECONDITION** | Admin must have an account.    Admin must be logged in.    User must be an admin. | |
| **POSTCONDITON** | Admin successfully updates a reservation. | |

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| **NUMBER** | UC10 | |
| **USE CASE NAME:** | Customer Submit Queries | |
| **ACTOR(S):** | Customer | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
|  | Step 1. Customer logs- in.        Step 3. Customer clicks on D7Cares Tab.      Step 5. Customer on the pen button.      Step 6. Customer puts in values on the fields.    Step 7. Customer clicks Submit Question. | Step 2. System redirects customer to customer dashboard.      Step 4. System redirects users to the D7Cares tab.      Step 6. System displays a query form.            Step 8. System adds the query in the dashboard. |
| **ALTERNATE FLOW** | 1. At Step 1.   If customer input wrong credential.     1. At Step 6.   If customer selects submit without putting values on the fields | Systems displays an error message.        System prompts the user to input a value to the field. |
| **PRECONDITION** | Customers need to have an account.  Customers need to log in. | |
| **POSTCONDITON** | Customer successfully post’s a query. | |
| **SPECIAL REQUIREMENT** | All fields must have a value.    Queries should be a relevant question. | |

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| **NUMBER** | UC11 | |
| **USE CASE NAME:** | Customer Submit Reviews | |
| **ACTOR(S):** | Customer | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
|  | Step 1. Customer logs- in.        Step 3. Customer clicks on the Reviews tab.      Step 5. Customer clicks the WRITE A REVIEW button.      Step 7. Customer clicks on rating.      Step 8. Customer chooses a rating.    Step 9. Customer inputs a message in the text area.    Step 10. Customer clicks on submit feedback. | Step 2. System redirects customer to customer dashboard.      Step 4. System redirects customer to the reviews tab.      Step 6. System redirects customer to the review form.      Step 8. System displays a dropdown of options.                  Step 11. System redirects the customer to the Reviews tab.    Step 12. Systems displays an alert that says the customer review is successfully posted. |
| **ALTERNATE FLOW** | 1. At Step 1.   If customer input wrong credential.       1. At Step 5.   If customer selects submit feedback without filling out the fields. | Systems displays an error message.            Systems displays an error and prompts user to fill out the field. |
| **PRECONDITION** | Customer must be logged in.  Customer must have an account. | |
| **POSTCONDITON** | Customer successfully posted a review. | |

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| **NUMBER** | UC12 | |
| **USE CASE NAME:** | Web-App Details | |
| **ACTOR(S):** | Customer | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
|  | Step 1. Customer logs-in        Step 3. Customer clicks on home tab.      Step 5. Customer clicks on Book now      Step 7. Customer clicks on Take a 360 virtual tour.      Step 9. Customer clicks on Promos tab      Step 11. Customer clicks on Services tab.    Step 13. Customer clicks on Reviews tab.    Step 15. Customer clicks on Gallery tab.    Step 17. Customer clicks on FAQs tab.    Step 19. Customer clicks on About Us tab.    Step 21. Customer clicks on D7Cares tab. | Step 2. System redirects customer to customer dashboard.      Step 4. System redirects customer to home page.    Step 6. System redirects user to reservation page.      Step 8. System redirects customer to the 360 virtual tour page.    Step 10. System redirects customer to Promos page.      Step 12. System redirects customer to Services page.    Step 14. System redirects users to Reviews page.    Step 16. System redirects users to Gallery page.    Step 18. System redirects users to FAQs page.    Step 20. System redirects users to About Us page.    Step 22. System redirects users to D7Cares tab. |
| **ALTERNATE FLOW** | 1. At Step 1.   If customer input wrong credential. | Systems displays an error message. |
| **PRECONDITION** | Customer must have an account.  Customer must be logged in. | |
| **POSTCONDITON** | Customer successfully views the web-app. | |

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| **NUMBER** | UC13 | |
| **USE CASE NAME:** | Admin Add Services | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks “Add Services” tab.  **Step 3:** Admin clicks “upload file” in the service icon.  **Step 4:** Admin input the “service name”  **Step 5:** Admin input the “service description”  **Step 5:** Admin will clicks the “add services” button. | **Step 2:** System displays “Add Services” page.  **Step 4:** System will proceed to add file in the service section.        **Step 6:** System will successfully be added in the manage services page. |
| **ALTERNATE FLOW** | Step 7: If admin clicks the “**D7 Admin Panel”** | **Step 8:** The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to add new services in the web app. | |
| **SPECIAL REQUIREMENTS** | Only Admin may be able to see the added services. | |

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| **NUMBER** | UC14 | |
| **USE CASE NAME:** | Admin Add Car Model | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks “add car model” button.  **Step 3:** Admin input the name of “car model” in the add car model section  **Step 4:** Admin will clicks the “add car model” button. | **Step 2:** System displays “add car model” page.    **Step 5:** System will successfully be added in the manage services page. |
| **ALTERNATE FLOW** | **Step 6**: If admin clicks the “**D7 Admin Panel”** | **Step 7:** The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to add car model in the web app. | |
| **SPECIAL REQUIREMENTS** | Only Admin may be able to see the added car model. | |

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| --- | --- | --- |
| **NUMBER** | UC15 | |
| **USE CASE NAME:** | Admin Edit Services | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks “Edit Services” button.  **Step 3:** Admin clicks “upload file” in the new service icon.  **Step 5:** Admin input the “service title”  **Step 6:** Admin input the “service description”  **Step 7:** Admin choose the “service status”  **Step 8:** Admin will clicks the “add services” button. | **Step 2:** System displays Edit Services” page.  **Step 4:** System will proceed to add file in the service section.        **Step 9:** System will successfully be added in the manage services page. |
| **ALTERNATE FLOW** | **Step 10:** If admin clicks the “**D7 Admin Panel”** | **Step 11:** The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to edit services in the web app. | |
| **SPECIAL REQUIREMENTS** | Only Admin may be able to see the updated services. | |

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| --- | --- | --- |
| **NUMBER** | UC16 | |
| **USE CASE NAME:** | Admin Delete Services | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks “delete” button. | **Step 2:** System will be deleted in the manage services page. |
| **ALTERNATE FLOW** | **Step 3:** If admin clicks the “**D7 Admin Panel”** | **Step 4:** The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to delete services in the web app. | |
| **SPECIAL REQUIREMENT** | Only Admin may be able to see the deleted services. | |

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| --- | --- | --- |
| **NUMBER** | UC17 | |
| **USE CASE NAME:** | Admin Edit Car Model | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks “edit car model” button.  **Step 3:** Admin input the name of “car model” in the edit section  **Step 4:** Admin choose the model status  **Step 5:** Admin will clicks the “add car model” button. | **Step 2:** System displays “edit car model” page.    **Step 6:** System will successfully be added in the manage services page. |
| **ALTERNATE FLOW** | **Step 7**: If admin clicks the “**D7 Admin Panel”** | **Step 78** The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to edit car model in the web app. | |
| **SPECIAL REQUIREMENTS** | Only Admin may be able to see the updated car model. | |

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| --- | --- | --- |
| **NUMBER** | UC18 | |
| **USE CASE NAME:** | Admin Delete Car Model | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | Actor Action **Actor Action** | **System Response** |
| Step 1**:** Admin clicks the “**Manage Gallery**” tab.      Step 3: Admin then clicks the “**Delete**” button in the action section. | Step 2: System displays the list of the Gallery.        Step 4: System will automatically delete the chosen image |
| **ALTERNATE FLOW** | Step 5: If admin clicks the “**D7 Admin Panel**” | Step 6: The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to delete the specific car model. | |

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| --- | --- | --- |
| **NUMBER** | UC19 | |
| **USE CASE NAME:** | Admin Add Gallery Update Personal Info | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks the “**Manage Gallery**” tab.      Step 3: Admin then clicks the “**Upload Image**” above the search bar.      Step 5: Admin then clicks the “**Choose file**” button.        Step 7: Admin chooses what picture they will upload.      Step 9: Admin will be named the uploaded image.    Step 10: Admin then clicks the “**Add Gallery**” button. | Step 2: System displays the list of the Gallery.        Step 4: System will proceed to add gallery section.      Step 6: System will open the picture files.      Step 8: System will then upload the image.            Step 11: System will automatically upload the image in the gallery section. |
| **ALTERNATE FLOW** | Step 12: If admin clicks the “**D7 Admin Panel**” | Step 13: The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to add a model in the gallery section. | |
| **SPECIAL REQUIREMENTS** | Admin must have a picture or model to upload in the web app. | |

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| --- | --- | --- |
| **NUMBER** | UC20 | |
| **USE CASE NAME:** | Admin Edit Gallery | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks the “**Manage Gallery**” tab.      Step 3: Admin then clicks the “**Edit**” button in the action section.      Step 5: Admin then clicks the “**Choose file**” button.      Step 7: Admin chooses what picture they will upload.    Step 9: Admin will choose if they want to change the gallery title’s name.    Step 10: Admin will choose if they want to show or hide the gallery status.    Step 11: Admin then clicks the “Add Image” button. | Step 2: System displays the list of the Gallery.        Step 4: System will then proceed to edit gallery section.    Step 6: System will open the picture files.      Step 8: System will then upload the image.                    Step 12: System will automatically upload and change the model. |
| **ALTERNATE FLOW** | Step 13: If admin clicks the “**D7 Admin Panel”** | Step 14: The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to edit the specific car model. | |
| **SPECIAL REQUIREMENTS** | Admin must have a picture or model to upload in the web app. | |

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| --- | --- | --- |
| **NUMBER** | UC21 | |
| **USE CASE NAME:** | Admin Delete Gallery | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks the “**Manage Gallery**” tab.      Step 3: Admin then clicks the “**Delete**” button in the action section. | Step 2: System displays the list of the Gallery.        Step 4: System will automatically delete the chosen image. |
| **ALTERNATE FLOW** | Step 5: If admin clicks the “**D7 Admin Panel”** | Step 6: The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to delete the specific car model. | |

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| --- | --- | --- |
| **NUMBER** | UC22 | |
| **USE CASE NAME:** | Admin Add Promos | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| **Step 1:** Admin clicks the “**Manage Promos**” tab.      Step 3: Admin then clicks the “**Upload a Promo**” button above the search bar button.      Step 5: Admin will click the “**Choose file**” button.        Step 7: Admin chooses what promo they will upload.      Step 9: Admin will add the name of the promo in the promo name section.    Step 10: Admin will then click the “**Add Promos**” button. | Step 2: System displays the list of the Promos.        Step 4: System will then proceed to add promo section.      Step 6: System will open the picture files.      Step 8: System will then upload the promo.                Step 11: System will automatically upload the promo. |
| **ALTERNATE FLOW** | Step 12: If admin clicks the “**D7 Admin Panel”** | Step 13: The system will then proceed to the main dashboard. |
| **PRECONDITION** | Admin must be logged in to the D7 web app. | |
| **POSTCONDITON** | Admin was able to add new promo in the web app. | |
| **SPECIAL REQUIREMENTS** | Admin must have a promo to upload in the web app. | |

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| --- | --- | --- |
| **NUMBER** | UC23 | |
| **USE CASE NAME:** | Admin Edit Promos | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Admin Action** | **System Response** |
| Step 1: Admin clicks “Manage Promos”.  Step 3: Admin clicks “edit” button.  Step 5: Upon completing the information needed, admin clicks the “Add Promo” button. | Step 2: System displays “Manage Promos” page.  Step 4: System displays “Edit Promo” page.  Step 5: System Displays a message saying “Promo has been updated”.  Step 6: System displays updated promos. |
| **ALTERNATE FLOW** | At Step 3.  if the admin clicks the back button without editing promo | System will display “manage services” page. |
| **PRECONDITION** | 1. Admin must be logged in. | |
| **POSTCONDITON** | 1. Admin was able to edit promos. | |
| **SPECIAL REQUIREMENTS** | Only Admin can edit promos. | |

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| --- | --- | --- |
| **NUMBER** | UC24 | |
| **USE CASE NAME:** | Admin Delete Promos | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin Clicks “Manage Promos” tab.  Step 3: Admin clicks “delete Promos” button. | Step 2: System displays “Manage Promos” page.  Step 4: System notifies that the selected Promos has been deleted. |
| **ALTERNATE FLOW** |  |  |
| **PRECONDITION** | 1. Admin needs to be logged in. 2. There should be promos to delete. | |
| **POSTCONDITON** | 1. Admin was able to delete promos. | |
| **SPECIAL REQUIREMENTS** | Only Admin can delete promos. | |

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| --- | --- | --- |
| **NUMBER** | UC25 | |
| **USE CASE NAME:** | Admin Add FAQs | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin clicks “Manage FAQS” page.  Step 3: Admin clicks “Add FAQS” button.  Step 5: Admin inputs the “FAQ Title”.  Step 6: Admin inputs the “FAQ Description”.  Step 7: Admin clicks “Add FAQS” button. | Step 2: System displays “Manage FAQS” page.  Step 4: System displays page where you will add the FAQS.  Step 8: System displays alert that FAQS has been added.  Step 9: System displays added FAQS. |
| **ALTERNATE FLOW** |  |  |
| **PRECONDITION** | 1. Admin must be logged in. 2. Admins must have access to Manage FAQS page. | |
| **POSTCONDITON** | 1. Admin was able to add FAQs | |
| **SPECIAL REQUIREMENTS** | Only Admin can add FAQS. | |

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| --- | --- | --- |
| **NUMBER** | UC26 | |
| **USE CASE NAME:** | Admin Edit FAQs | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin clicks “edit” button.  Step 3: Admin can now edit by changing FAQ title or FAQ description.  Step 4: Admin clicks “Edit FAQ” button. | Step 2: System displays “Edit FAQS” page.  Step 5: : System displays alert that FAQS has been edited.  Step 6: System displays edited FAQS. |
| **ALTERNATE FLOW** |  |  |
| **PRECONDITION** | 1. Admin must be logged in. 2. Admin must have FAQS to edit. | |
| **POSTCONDITON** | 1. Admin was able to edit FAQS. | |

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| --- | --- | --- |
| **NUMBER** | UC27 | |
| **USE CASE NAME:** | Admin Delete FAQs | |
| **ACTOR(S):** |  | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin Clicks “Manage FAQS” button:  Step 3: Admin clicks “delete FAQS” button. | Step 2: System displays “Manage FAQS” page.  Step 4: System notifies that the selected FAQS has been deleted. |
| **ALTERNATE FLOW** |  |  |
| **PRECONDITION** | 1. Admin must be logged in. 2. Admin must have access to FAQS page. | |
| **POSTCONDITON** | 1. Admin was able to delete FAQS. | |
| **SPECIAL REQUIREMENTS** | Only Admin can delete FAQS. | |

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| --- | --- | --- |
| **NUMBER** | UC28 | |
| **USE CASE NAME:** | Admin Delete Reviews | |
| **ACTOR(S):** | Admin | |
|  | **Actor Action** | **System Response** |
| Step 1: Admin click the "Manage Reviews" tab.  Step 3: Admin will select a review and click delete. | Step 2: System displays the Manage Reviews.  Step 4: System removes the review and displays "Review has been removed." |
| **ALTERNATE FLOW** | Admin must be logged in as admin into the web app. |  |
| **PRECONDITION** | Administrators must be logged in to access the delete reviews feature. | |
| **POSTCONDITON** | Only Admin may be able to delete the reviews. | |

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| **NUMBER** | UC29 | |
| **USE CASE NAME:** | Admin Access Rendered Services | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin click the "Statistics" tab.  Step 3: Admin can view everything in the Rendered Services Details. | Step 2: System displays the Rendered Services Details. |
| **ALTERNATE FLOW** | Admin must be logged in as admin into the web app. |  |
| **PRECONDITION** | Administrators must be logged in to access the Admin Access Rendered Services. | |
| **POSTCONDITON** | Only Admin may be able to see the Access Rendered Services. | |

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| **NUMBER** | UC30 | |
| **USE CASE NAME:** | Admin Access Reservation Statistics | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin click the "Statistics" tab.  Step 3: Admin must scroll down until you can see “Reservations.” | Step 2: System displays the Rendered Services Details. |
| **ALTERNATE FLOW** | Admin must be logged in as admin into the web app. |  |
| **PRECONDITION** | Administrators must be logged in to access the Admin Access Reservation Statistics. | |
| **POSTCONDITON** | Only the Admin may be able to see the Access Reservation Statistics. | |

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| **NUMBER** | UC31 | |
| **USE CASE NAME:** | Admin Access Review Statistics | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin click the "Statistics" tab.  Step 3: Admin must scroll down until you can see “Reviews & Rating.” | Step 2: System displays the Rendered Services Details. |
| **ALTERNATE FLOW** | Admin must be logged in as admin into the web app. |  |
| **PRECONDITION** | Administrators must be logged in to access the Admin Access Review Statistics. | |
| **POSTCONDITON** | Only the Admin may be able to see the Access Review Statistics. | |

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| **NUMBER** | UC32 | |
| **USE CASE NAME:** | Admin Access Rating Statistics | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin click the "Statistics" tab.  Step 3: Admin must scroll down until you can see “Reviews & Rating.” | Step 2: System displays the Rendered Services Details. |
| **ALTERNATE FLOW** | Admin must be logged in as admin into the web app. |  |
| **PRECONDITION** | Administrators must be logged in to access the Admin Access Review Statistics. | |
| **POSTCONDITON** | Only the Admin may be able to see the Access Review Statistics. | |

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| **NUMBER** | UC33 | |
| **USE CASE NAME:** | Admin Access Customer Account Statistics | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin click the “Statistics” tab.  Step 3: Admin scroll down to Customer Account  Step 4: Input the start and the end date.  Step 5: Admin click the “Filter” button. | Step 2: System displays the Statistic page.  Step 6: System displays the filtered statistics for the customer account. |
| **ALTERNATE FLOW** | **1. At Step 5:**  If Admin click the back button. | System will redirect admin to the main dashboard. |
| **PRECONDITION** | Admin must be logged in as admin into the web app. | |
| **POSTCONDITON** | Admin was able to generate report for the number of customer account per month. | |
| **SPECIAL REQUIREMENTS** | Only Admin may be able to see the generated statistics. | |

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| **NUMBER** | UC34 | |
| **USE CASE NAME:** | Admin Access Website Visit Statistics | |
| **ACTOR(S):** | Admin | |
| **BASIC FLOW** | **Actor Action** | **System Response** |
| Step 1: Admin click the “Statistics” tab.  Step 3: Admin scroll down to Website Visits  Step 4: Input the start and the end date.  Step 5: Admin click the “Filter” button. | Step 2: System displays the Statistic page.  Step 6: System displays the filtered statistics for the number of website visits. |
| **ALTERNATE FLOW** | **1. At Step 5:**  If Admin click the back button. | System will redirect admin to the main dashboard. |
| **PRECONDITION** | Admin must be logged in as admin into the web app. | |
| **POSTCONDITON** | Admin was able to generate report for the number of website visits per month. | |
| **SPECIAL REQUIREMENTS** | Only Admin may be able to see the generated statistics. | |